



VRSA's risk services, human resources, communications, law enforcement and local government specialists, as well as our workers' compensation, claims, and member services staff offer a variety of in-person training sessions designed to address risks or provide the most up-to-date information and best practices in their specialities.

A list of available in-person or online training topics can be found below. As always, these topics can be modified to fit member needs

General Interest

- Active Shooter/Workplace Violence Prevention
- Community Relationship Management
- Contract Review from a Risk Management Lens
- Council/Manager Management
- Cyber Security from a Risk Management Perspective
- Emergency Evacuations Plans, Problems, and Proactive Solutions
- Enterprise Risk Management
- Fraud Triangle
- Gun Rights and Public Safety
- Public Officials Liability
- Risk Management Financing
- Special Events Liabilities
- Strategic Planning for Local Governments
- VMLIP and Pooling 101

Communications

- Crisis Communications
- Crisis Communications: Responding After a Cyber Breach
- PR Writing: Newswriting, AP Style, and Communicating Clearly and With Impact
- Releases & Owned Media in the Digital Age
- Strategic Communications Planning
- Workplace Violence: Prevention and Communication

Human Resources

- Attendance Management
- Background Checks
- Bullying
- Communications
- Complaint Investigations
- Corrective Action and Termination
- Documentation
- Employment Law
- Ethics
- FLSA
- Handbook 101
- Harassment in the Workplace
- Holidays and Religion
- HR Services
- Interviewing and Hiring
- Job Descriptions
- Office Romance
- Performance Management
- Professional Behaviors in the Workplace
- Severance Agreements
- Social Media
- Supervisor Liability
- The New Supervisor
- Workers Compensation, ADA, and FMLA

VRSA Speakers Bureau

Jail and Juvenile Detention Centers

- Ethics in Jails
- In-custody Deaths Prevention
- Jail Officer Safety and Liability Concerns
- Managing Risks in Jails
- Recruiting and Retaining Jail Personnel
- Stress in Jails
- Toxic Detention Officer Case Studies

Law Enforcement

- Achieving Performance Excellence
- Avoiding Complaints, Challenges, and Claims
- Below 100
- Case Law Bootcamp
- Emergency Vehicle Operations and Liability
- Ethics
- Excited Delirium
- Improving Responses to Emotionally Disturbed Persons
- Models for Police Disciplinary Procedures
- Preventing Arrest-related Deaths
- Proactive Leadership Strategies
- Social Media Concerns for Law Enforcement
- Stress in Public Safety
- Supervision and Leadership
- Tactical Communications
- Understanding and Interpreting Body Language

Risk Management

- Back Injury Prevention
- Behavior-based Safety
- Fleet Management
- Incident Investigation
- Lockout Tagout
- Office Ergonomics
- OSHA at a Glance
- Playground Safety
- Safety Coordinator Training
- Safety Management
- Safety Orientation for Seasonal Employees
- Self-inspections
- VMLIP Safe Driver

Workers' Compensation

- Controlling Workers Compensation Costs
- Paying Full Salary versus Workers Compensation Benefits
- Settlement Decisions for Workers Compensation Claims
- Subrogation Recovery
- Understanding the Presumption Statute
- VMLIP Nurse Triage and Reporting Services
- Who is Covered Under Your Workers Compensation Policy
- Workers Compensation 101

VRSA also works with our external partners to provide additional specialized training opportunities. For more information on these, contact VRSA Director of Education and Training Thomas Bullock at: 800-963-6800.